



CAPITOL CITY SPEAKERS BUREAU

We help you thrill your audience!



Rob Bell, CSP

Travels from: Wisconsin

Fee Range: \$5,001 - \$7,500

Rob Bell is the perfect combination of educational know-how, professional experience and humor for a speaker. His presentations are high-energy and feature real-life anecdotes, which are as fun as they are meaningful. Drawing on more than 25 years of experience in leadership roles, customer service, and training, Rob makes it simple, clear and FUN to improve customer service and gain leadership skills.

Rob began teaching his Customer Service and Communication Techniques early in his tenure as the Personnel Development - Education & Training Director for Dick's Supermarkets, Inc. He is "a recovering CPA" who worked as the Accounting Manager for a large transportation company before becoming Dick's Supermarkets' go-to-guy for education. He has also worked as an auditor, and an adjunct instructor at the University of Wisconsin - Platteville.

Rob has earned the prestigious designation of Certified Speaking Professional, which has been awarded to less than 650 people in the world. Rob is the 2011 - 2012 president of the National Speakers Association - Wisconsin Chapter as well as the author of the book, *Beyond Paper or Plastic - 8 Items or Less to Remarkable Service*.

His insight on both external and internal customer service rings true to all who hear him. Participants leave Rob's presentations "fired up" and supplied with the techniques they need to meet and exceed customer and organization expectations. He truly is the BELL YOU RING FOR SERVICE.

Most Requested Programs...

- Ringing Endorsements: "How to Wow" Your Customers
- Be a Ring Master! "How to WOW" Leadership
- Ring in the New Cheer! "How to WOW" with Positive Choices
- "How to Wow" Your Team Members: Teamwork Makes the Dream Work